

[English]

Misguidance of flight at Bombay Airport

3155. SHRI GEORGE FERNANDES: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether the incoming flight of the Indian Airlines Boeing 737 from Patna on August 27, 1991 was misguided at Bombay Airport; and

(b) if so, the reasons therefor and the corrective steps taken to avoid such recurrence in future?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI MADHAVRAO SCINDIA): (a) Yes, Sir.

(b) This was due to wrong radar vectoring.

Corrective steps will be taken on the basis of the recommendations of the Inquiring Authority.

Japanese Aid for Aravalli Hills

3156. SHRI GEORGE FERNANDES: Will the Minister of ENVIRONMENT AND FORESTS be pleased to state:

(a) whether Japan has given any aid for the Aravalli Hills Project; and

(b) if so, the details thereof?

THE MINISTER OF STATE OF THE MINISTRY OF ENVIRONMENT AND FORESTS (SHRI KAMAL NATH): (a) and (b). A project for "Aforestation of Aravalli Hills" in Rajasthan has been appraised by the Overseas Economic Cooperation Fund (OECF), Japan, for provision of financial assistance. The Proposed cost of the project is Rs. 166.90 crores which will be implemented in the Aravalli hill areas of Rajasthan. The Project envisages plantations over 1,50,000 hectares of land, distribution of 750 lakh

seedlings, soil and moisture conservation works and related activities. The project is expected to be finally negotiated with Japan in the near future.

Facilities to passengers by Indian Airlines

3157. SHRI GEORGE FERNANDES: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state the details of the steps taken to provide better facilities to passengers travelling by the Indian Airlines?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI MADHAVRAO SCINDIA): Indian Airlines has identified among other things, courtesy and comfort to passengers as thrust areas of its services. The following measures have been taken in this regard:

- Standardised 3 digits telephone enquiry has been provided on all- India basis.

- Tele-tex services through Door-darshan to be extended to Bombay, Calcutta and Madras, in addition to Delhi where it already exists.

- Introduction of a computerised delay information dissemination system named "Rapid" which automatically dials all passengers of a delayed flight whose telephone numbers are available with Indian Airlines to intimate them about the re-scheduled departure timing. This system has been introduced on an experimental basis in Delhi and, if found successful, may be extended to other places also.

- Computerised and free check in facility has been made available at Delhi, Madras, Calcutta, Hyderabad and Bangalore. This facility is being extended to other stations in a phased manner.

- Close monitoring of on time performance.

- Inflight catering has been improved quality control checks, introduction of 14